

Mid-term Sponsor Survey

Introduction/Consent

- Ethics, how is data used for program management vs. evaluation

Demographics

1. What province are you located in?

<input type="checkbox"/> Alberta	<input type="checkbox"/> Nunavut
<input type="checkbox"/> British Columbia	<input type="checkbox"/> Ontario
<input type="checkbox"/> Manitoba	<input type="checkbox"/> Prince Edward Island
<input type="checkbox"/> New Brunswick	<input type="checkbox"/> Quebec
<input type="checkbox"/> Newfoundland and Labrador	<input type="checkbox"/> Saskatchewan
<input type="checkbox"/> Northwest Territories	<input type="checkbox"/> Yukon
<input type="checkbox"/> Nova Scotia	
2. What type of sponsorship are you participating in?
 - Named sponsorship
 - BVOR
 - I don't know
3. Which of the following best defines your sponsor group?
 - Faith-based group
 - Business
 - Family Sponsorship
 - Community Group
 - Other _____
4. Number of people in your sponsorship group. _____
5. Please state the race/ethnicity of the members of the sponsor group.

6. Number of people in the newcomer family. _____
7. How would you describe your relationship with the refugee newcomers before they arrived in Canada?
 - We had a close relationship with at least one member of the family
 - We were familiar with at least one member of the family but did not know them well
 - We learned some information about the family but did not know them
 - We did not know anything about them before they arrived
8. How many members of your group are first-time sponsors? _____
9. Overall, how would you rate your sponsor group's level of knowledge of private sponsorship before beginning the sponsorship process?

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- Excellent
- Good
- Fair
- Poor
- Very Poor

Process – Enabling Transition Activities

10. Have the newcomers applied for and received the following documents and government benefits? Please note the status for each adult member.

Adult Member # 1:

Male Female

Document/Benefit	Yes	No but the application is submitted	No, the application is not submitted	Not Applicable
Interim Federal Health Coverage				
Social Insurance Number				
Provincial Health Card				
Child Tax Benefit				
Permanent Residence Card				
Driver's License				
Bank Account				
Monthly public transportation pass				

Adult Member # 2:

Male Female

Document/Benefit	Yes	No but the application is submitted	No, the application is not submitted	Not Applicable
Interim Federal Health Coverage				
Social Insurance Number				
Provincial Health Card				
Permanent Residence Card				
Driver's License				
Bank account				
Monthly public transportation pass				

11. How would you rate the quality of the newcomer's housing?

- Very Good
- Good
- Acceptable
- Poor
- Very Poor

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a. Please explain.

2. What level of monthly financial support is your sponsorship group providing the newcomer(s)?
 - Above RAP rates in your community
 - Equal to RAP rates in your community
 - Below RAP rates in your community

3. To what extent is the sponsor group managing the finances?
 - Newcomers manage all their own finances
 - Newcomers manage most of their own finances
 - We assist in some areas
 - We provide a lot of assistance
 - We manage all their money

Settlement and Integration Support

4. To what extent are you supporting the newcomers to learn English?
 - Never
 - Rarely
 - Sometimes
 - Frequently
 - Very Frequently

5. If applicable, please list the top 3 ways that you are supporting the newcomers to learn English.
 - a.
 - b.
 - c.

6. Please indicate to what extent you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Prefer not to say
We feel prepared to make referrals for settlement-related issues.						
We feel prepared to identify and make referrals for trauma-related issues the newcomers may experience.						
We have the skills and knowledge to address trauma-related issues the sponsor group may be experiencing.						

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7. Please list the local settlement-related organizations to which you have referred the newcomers.
- a.
 - b.
 - c.
8. In the matrix below, please rate the quality of services the newcomers you sponsor have received over the course of their sponsorship.

	Very Good	Good	Acceptable	Poor	Very poor	I don't know
Employment Services or Programs						
ESL classes or services						
Settlement Services						
Health Services						
Mental Health Services						

9. What else would you like to us know about the quality of services and supports available to newcomer refugees in your region?
10. Please list any resources, organizations, or people that have been particularly helpful in supporting settlement and explain.
- a.
 - b.
 - c.
11. To what extent was the settlement plan that you submitted at the time of your application to sponsor useful?
- Very
- Somewhat
- Not at all
12. Has the sponsorship group had an opportunity to sit down with the family to discuss their goals for the end of the sponsorship year and beyond?
- Yes
- No

Monitoring and Reflection

13. How manageable are the reporting requirements?
- Very manageable
- Somewhat manageable
- Not manageable

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14. To what extent did you collaborate with the newcomers to prepare for the end of sponsorship in the following ways

	Poor	Fair	Good	Very Good	Excellent	Prefer not to say
Accessing affordable housing						
Accessing social assistance						
Changes in healthcare coverage						
Establishing a budget						

Capacity Building

15. To what extent were the materials shared and orientation trainings relevant and useful to the sponsorship implementation?

- Not useful
- Slightly useful
- Moderately useful
- Very useful
- Extremely useful

16. How would you rate the quality and accessibility of the SAH's support in your sponsorship?

	Poor	Fair	Good	Very Good	Excellent	Prefer not to say
Quality						
Accessibility						

17. Do you feel equipped to accomplish the sponsorship responsibilities?

- Fully equipped
- Fairly equipped
- We do not feel equipped

18. Does your group feel equipped to address trauma symptoms, as they may arise with the family you are supporting?

- a. Yes
- b. Somewhat
- c. No

Relationship Building

19. How often do you, as sponsorship group members, initiate contact with the newcomers?

- Daily
- Weekly
- Bi-monthly
- Monthly
- Other

20. How satisfied are you with the level of communication between your group and the newcomer(s)?

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- Very satisfied
- Satisfied
- Unsure/Neither
- Dissatisfied
- Very dissatisfied

21. Please indicate the extent to which you agree or disagree with the following statements about your relationship with newcomers.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Prefer not to say
Our opinions are valued and respected by the newcomers						
Our culture is valued and respected by the newcomers						
The newcomers care about our well-being						
I consider at least one of the newcomers to be a good friend						
We would like the relationship with newcomers to continue after the sponsorships is over						

Changes & Outcomes

22. What have been the joys or highlights of the sponsorship so far?

23. What have been the challenges of the sponsorship so far?

24. Please indicate your agreement or disagreement with the following statements regarding your experience with the private sponsorship of refugees program.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Prefer not to say
We were prepared to welcome the newcomer to our community.						
We have the knowledge and skills needed to support the newcomer(s).						
We feel supported by our SAH throughout the sponsorship.						
We feel supported by settlement organizations throughout the sponsorship.						
We are aware of the needs of the newcomers.						

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We are aware of the services and resources available to newcomers in our community.						
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25. Please indicate your agreement or disagreement with the following statements regarding the ways you have been impacted by the private sponsorship program.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Prefer not to say
We learned about the experience of refugees.						
We have become more empathetic towards the newcomers in Canada.						
We learned something new about our community.						
We have become friends with the sponsored newcomer(s).						
Members of our sponsorship group have developed a strong relationship with each other.						
Supporting the newcomer(s) has changed the way I see my community.						
We feel like our community respects and values refugee newcomers.						

26. In this question, we want to learn more about the impact the program has had on newcomers. Please indicate your agreement or disagreement with the following statements.

	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strong Disagree	Prefer not to say
The newcomer(s) have the resources and knowledge to meet their family's basic needs						
The newcomer(s) know how to access the services and supports needed						
The newcomer(s) are confident in their ability to find their way around {insert region}						
The newcomer(s) can make new connections and friends in the community						

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The newcomer(s) have the resources and knowledge to engage in recreation activities						
The newcomer(s) have the resources and knowledge to find employment						
The newcomer(s) have friends in {region} to rely on for help						
The newcomer(s) feel welcomed in this community						

27. Has the family shared with your group about a moment they felt discriminated against or excluded by the community? If yes, please explain.

28. What is something that you have learned from the newcomer(s) through the sponsorship period?

29. From your perspective, how successful was your sponsorship?

- Very successful
- Successful
- Neither successful nor unsuccessful
- Unsuccessful
- Very Unsuccessful

a. Please explain