

Annual SAH Program Survey

Introduction/Consent

Preparing and Implementing Sponsorship

Preparing for Sponsorship

1. On average, how many hours does your SAH spend per application when preparing constituent groups for sponsorship (from initial sponsor inquiry to application approval) for the following types of cases?

	Less than 1 hour	1-3 hours	4-6 hours	7-9 hours	10 or more hours	Not Applicable
Named cases						
Blended Visa Office-Referred (BVOR)						

2. On average, how many hours does your SAH connect with IRCC regarding the status of an application, per sponsorship application (from application submission to approval)?

- Less than 1 hour
- 1-3 hours
- 4-6 hours
- 7-9 hours
- 10 or more hours

3. Please rank how well you think your SAH is completing the following activities.

Sponsorship Agreement Leadership

	Very Good	Good	Acceptable	Poor	Very poor	Not applicable
Risk Mitigation						
Assessing the capacity of sponsors						
Self-assessment of capacity						
Case Assessment and selection						
Co-developing settlement plans with constituent groups						
Co-developing sponsorship budgets with constituent groups						
Financial management						
Program promotion						
Sponsor recruitment						
Managing program inquiries						

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Advocating for cases with IRCC						
Supporting application completion and submission						

Sponsorship Group Capacity Building

	Very Good	Good	Acceptable	Poor	Very poor	Not applicable
Training and orientation for constituent groups						
Developing informational materials						
Utilizing informational materials developed by others (i.e., RSTP)						
Providing relevant resources to constituent groups						
Expectation management with sponsors						
Expectation management with refugees						

4. What would you identify as a gap in the supports you provide to prepare constituent groups for sponsorship?

Implementing Sponsorship

5. How would you rate the quality and accessibility of the support your SAH provides to sponsors?

	Very Good	Good	Acceptable	Poor	Very poor	I don't know
Quality						
Accessibility						

6. How do you think the sponsors and newcomers would rank the quality and accessibility of support provided by your SAH? (rate 1-5)

	Very Good	Good	Acceptable	Poor	Very poor	I don't know
Sponsors						
Newcomers						

7. In the matrix below, please rate the quality of services the newcomers have received over the course of their sponsorship.

	Very Good	Good	Acceptable	Poor	Very poor	I don't know

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Employment Services or Programs						
ESL classes or services						
Settlement Services						
Health Services						
Mental Health Services						

8. How equipped do you feel to support constituent groups and co-sponsors implement sponsorships?

- Extremely
- Very
- Moderately
- Slightly
- Not at all

9. Please rank how well you think your SAH is completing the following activities.

	Very Good	Good	Acceptable	Poor	Very poor	I don't know
Regular communication with sponsors						
Problem solving and crisis support for sponsors and newcomers						
Responding to IRCC's case monitoring requests						

10. What would you identify as a gap in the supports you provide during the implementation of sponsorship?

Influencing Resettlement

11. How frequently do you connect with system partners about the implementation of the private sponsorship of refugees program?

- Weekly
- Monthly
- Quarterly
- Yearly
- Other

12. To what extent does your SAH coordinate private sponsorship activities with the following stakeholders:

	Always	Often	Sometimes	Rarely	Never	Not Applicable

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Service providing organizations (SPOs)						
Local organizations supporting newcomers						
Refugee Sponsorship training Program (RSTP)						
SAH Navigation Unit / SAH Association						
Sponsors						
Refugee Newcomers						

13. Please rank how well you think your SAH is completing the following activities.

	Very Good	Good	Acceptable	Poor	Very poor	Not applicable
Collaborating with service providing organizations						
Storytelling about refugee sponsorship						
Maintaining relationships with other SAHs						
Policy advocacy						
Building connections among SAHs						
Managing the relationship with IRCC						
Building relationships with community groups						
Engagement with the SAH Association						

Section 2: Resettlement Outcomes

14. Please indicate your agreement or disagreement with the following statements regarding your perception of sponsors working with your SAH.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not applicable
Sponsors were prepared to welcome the newcomer(s).						
Sponsors have the knowledge and skills needed to support the newcomer(s).						
Sponsors were supported by the SAH throughout the sponsorship.						
Sponsors were supported by settlement organizations as needed throughout the sponsorship.						

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Sponsors were aware of the needs of the newcomers.						
Sponsors were aware of the services and resources available to newcomers in the community.						
Sponsors learned about the experience of refugees.						
Sponsors became more empathetic towards the newcomers in Canada.						
Sponsors learned something new about their community.						
Sponsors had a positive relationship with the sponsored newcomer(s).						
Members of the constituent group developed strong relationship with each other.						
Supporting the newcomer(s) changed how sponsors see their community.						
Sponsors feel like the community respects and values refugee newcomers.						

15. In this question, we want to learn more about the impact the program has on newcomers sponsored through your SAH. Please indicate your agreement or disagreement with the following statements.

After the sponsorship period...	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strong Disagree	Prefer not to say
Newcomers have the resources and knowledge to meet their family's basic needs						
Newcomers know how to access the services and supports needed						
Newcomers are confident in their ability to find their way around {insert region}						
Newcomers can make new connections and friends in the community						
Newcomers have the resources and knowledge to engage in recreation activities						

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Newcomers have the resources and knowledge to find employment						
Newcomers have made new friends in {region} to rely on for help						
Newcomers feel welcomed in this community						

16. Please indicate your agreement or disagreement with the following statements regarding your SAH's work in the private sponsorship program.

	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strong Disagree	Prefer not to say
We have the necessary resources to support constituent groups.						
We are aware of the settlement services in our community.						
We are equipped to provide support in the language of the newcomers.						
Our work is trauma-informed.						
We are able to build connections between the newcomer and the community.						
Our work is culturally-responsive.						
We ensure equitable access to the supports and services we provide.						
We have taken steps toward decolonizing our work.						
We advocate for refugee protection and rights to the government.						
We advocate for refugee protection and rights in our community.						

17. How do you define a successful sponsorship in the Private Sponsorship of Refugees program?

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18. Across the sponsorships undertaken through your SAH in the past 12 months, what percentage would you say are successful?

- Less than 49%
- 50-74%
- 75-89%
- 90-100%

19. Please indicate your level of agreement with the following statements:

	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strong Disagree	Prefer not to say
We have the capacity to provide quality support to refugee newcomers .						
We have the capacity to provide quality support to constituent groups .						

Section 3: Beyond sponsorship

20. In what ways have you seen refugee sponsorship impact your community? Check all that apply.

- More welcoming towards refugee newcomers
- Fearful or concerned about newcomers in the community
- Creation of new programs to foster multiculturalism
- Increased number of community members involved in sponsorship
- More services and supports available to newcomers
- Resources and information about community life available in multiple languages
- Other

a. Option to explain how you have seen these changes.

21. How many of your sponsors do you think will sponsor again with your SAH?

- 0-24%
- 25-49%
- 50-74%
- 75-100%

22. What percentage of sponsored newcomers do you think will become sponsors with your SAH?

- 0-24%
- 25-49%
- 50-74%
- 75-100%

23. Please list the ways that the Private Sponsorship of Refugees program could improve to better facilitate successful integration, equality, and justice for refugee newcomers?